Users' Guide to the Hong Kong-Zhuhai-Macao Bridge
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1.1 Bridge Alignment

The Hong Kong-Zhuhai-Macao Bridge (HZMB) is the first mega infrastructure project built jointly by the governments of Guangdong, Hong Kong and Macao under the “One Country, Two Systems” policy. Having an overall length of 55 km, the Bridge starts from the Hong Kong Port Artificial Island, which is located to the northeast of Hong Kong Airport and covers an area of approximately 130 hectares. The route runs from east to west for 12 km along the Hong Kong Link Road until it reaches the boundary between Hong Kong and Guangdong and connects to the 29.6 km long Main Bridge.

The Main Bridge is a combination of bridges, two artificial islands and a tunnel. The tunnel is approximately 6.7 km long and runs under the Lingding Channel and Tonggu West Channel. To form the transitions between the bridges and the tunnel, an artificial island is built at each end of the tunnel, like two “shining shells on the Sea of Lingding”. The remaining 22.9 km is bridge construction, including three cable-stayed bridges spanning the main navigation channels; the Qingzhou Channel Bridge with its tower bracings shaped like Chinese knots to symbolise the concerted efforts of the three regions; the Jianghai Channel Bridge, where the towers are profiled to look like leaping dolphins, and the Jiuzhou Channel Bridge with towers formed to represent sails.

At the west end of the Main Bridge, the Zhuhai and Macao Ports are co-located on one artificial island that covers a total area of 208.87 hectares. The Zhuhai Port measures 107.33 hectares and the Macao Port measures 71.61 hectares, while the Main Bridge Management Zone measures 29.93 hectares. Each of these areas is under the independent jurisdiction of the respective Authority. The 13.4 km long Zhuhai Link Road connects the Zhuhai Highway Port to an extension of the Yuehuan to Nanping Section of the West Coast Expressway and connects the Bridge to the national expressway network. The Macao Link Road extends from the Macao Port via a bridge to a newly reclaimed area in Macao.
1.2 Traffic Connections

1.2.1 Hong Kong Side

The 13.4 km long Zhuhai Link Road starts from the Zhuhai Port before crossing the Wan Chai District and passing north of the Zhuhai Trade Zone. The Link Road ends at Hongwan in Zhuhai, where it connects to the extension of the Yuehuan to Nanping Section of the West Coast Expressway. Three interchanges are provided, at Nam Wan, Hengqin North and Hongwan.

The Zhuhai Link Road is a standard dual three-lane expressway with a design speed of 80 km/h. This road section adopts an open management mode and is toll free.

1.2.2 Zhuhai Side
1.2.3 Macao Side

Route from Macao to Hong Kong
Route from Hong Kong to Macao
2.1 Conditions for Vehicle Passage

2.1.1 Permitted Vehicles

The vehicles permitted to use the HZMB include: cross-border coaches, shuttle buses, cross-border hire cars, cross-border goods vehicles, and cross-border private cars, etc.

2.1.2 Quotas for Different Types of Vehicles

(1) **Cross-border coaches:** In the first year upon commissioning of the HZMB, a total of 200 Guangdong-Hong Kong and Hong Kong-Macao cross-border permits were issued for coaches. Of these 200 permits, 150 are allocated for Guangdong-Hong Kong cross-border coaches (from companies jointly run by Hong Kong and Guangdong), the other 50 are for Macao-Hong Kong (34 for Hong Kong and 16 for Macao). (Note: Passenger vehicles are not allowed to travel between the Zhuhai and Macao Ports.) An additional 200 permits have been allocated to the existing Guangdong-Hong Kong coaches using other crossings to switch to the HZMB. For every permit issued allows for one round-trip per day. Cross-border coaches are not allowed to pick up new passengers at the Hong Kong, Zhuhai and Macao Port areas.

(2) **Shuttle buses:** Shuttle buses, which provide frequent feeder services, are the major mode of transport between the Guangdong-Hong Kong Ports, and between the Hong Kong-Macao Ports. Shuttle buses are available at 5-minute intervals during peak hours and at 10 to 15-minute intervals during non-peak hours in the daytime. During late night periods, services are provided at every 15 to 30 minutes. Shuttle buses are not subject to quota restrictions.

(3) **Cross-border hire cars:** A total of 250 permits for Guangdong-Hong Kong and Hong Kong-Macao cross-border hire cars were issued for the first 3 years upon commissioning of the HZMB (Note: Passenger vehicles are not allowed to travel between the Zhuhai and Macao Ports). Of these 250 permits, 150 are allocated for Guangdong-Hong Kong cross-border hire cars, and 100 for Hong Kong-Macao cross-border hire cars. For every permit issued, an operator may register one cross-border hire car, for which there is no limit on the number of cross-border trips per day.

(4) **Cross-border goods vehicles:** Guangdong-Hong Kong cross-border goods vehicles are currently allowed to use the HZMB without any additional endorsement (excluding cross-border goods vehicles travelling to and from Futian Free Trade Zone). As for Hong Kong-Macao cross-border goods vehicles, specific arrangements are still under discussion between the governments of Hong Kong and Macao.

(5) **Cross-border private cars:** For Guangdong-Hong Kong cross-border private cars, prior to the commissioning of the HZMB approximately 10,000 permits have been issued to Hong Kong dual plate private cars and another 1,000 permits issued to Mainland dual plate private cars. In addition, the Guangdong-Hong Kong cross-border private cars with regular permits to use the Lok Ma Chau (Huanggang), Man Kam To and Sha Tau Kok crossing points, have also been allowed to use the HZMB when travelling to and from the Zhuhai Port since 25 February, 2019, on a trial basis for two years.
Remaining Guangdong-Hong Kong cross-border private cars with regular permits to use the Shenzhen Bay crossing point are also allowed to use the HZMB on a trial basis starting from 29 April, 2019.

For Hong Kong-Macao cross-border private cars, there are 300 (valid for three years) and 600 (valid for one year) permits for Hong Kong registered private cars and Macao registered private cars respectively, with which these private cars can enter and exit the urban areas of Hong Kong and Macao for multiple times within the validity period. In addition, under the HZMB Macao Port Park-and-Ride Scheme, eligible Hong Kong private car owners can travel to Macao by parking their cars at the East Car Park (with 3000 parking spaces available for reservation) of the Frontier Post at the Macao Port. After completing the entry formalities at the Macao Frontier Post, the drivers and passengers can interchange with other transport modes at the Macao Port and go to the city areas of Macao. There is no quota requirement for the HZMB Macao Port Park-and-Ride Scheme and any owner of a registered Hong Kong private car holding a relevant valid vehicle licence can use the parking space at the East Car Park after a successful reservation.

### 2.2 "Six Questions and Answers" about the Rules for Vehicle Passage

#### 2.2.1 What are the operating hours of the HZMB?

The HZMB operates 24 hours per day.

#### 2.2.2 How fast can I drive?

The design speed for the Main Bridge is 100 km/h, but the specific traffic speed may be subject to the actual traffic situations, climate conditions, handling of traffic accidents, traffic control and other factors. Large vehicles should use the slow lanes on the Main Bridge under the speed limit of 80 km/h.

#### 2.2.3 What are the rules of traffic?

In accordance with the traffic rules of Mainland China, drivers should drive on the right on the Main Bridge and switch to the stipulated side following the instructions as shown on the traffic signs when arriving at or departing from the Hong Kong or Macao Ports.

#### 2.2.4 Can I make a U-turn on the HZMB?

It is forbidden to U-turn your vehicle on the Main Bridge or at the Ports, except in the case of emergency.

#### 2.2.5 What are the differences in size and loading for vehicles from the three regions?

As there are different load limits for vehicles in the Chinese Mainland, Hong Kong and Macao, drivers and passengers shall abide by the traffic rules for each region and comply with the regulations on over-load limits of the respective regions.
The maximum loading for goods vehicles in Hong Kong is 44 tonnes. For specific regulations, please refer to the Road Traffic (Structure and Maintenance of Vehicles) Regulations (Cap. 374A).

The load limit for Mainland goods vehicles is 49 tonnes (gross weight of vehicle and goods). For details, please refer to the Limits of Dimensions, Axle Loads and Masses for Road Vehicles (GB1589-2016) and the Provisions on Administration of Overloaded Vehicles on Highways (PRC MOT Order [2016] No. 62);

The load limit for goods vehicles in Macao is 38 tonnes. For details on overload limits, please refer to Macao's "Road Traffic Regulations" (Decree No. 17/93/M).

Note: Based on the territoriality principle, all vehicles must comply with the local government's requirements for vehicles. For example, Hong Kong and Macao vehicles must comply with the Mainland's regulations on load limits when travelling on the Main Bridge of the HZMB.

2.2.6 Under what situations are vehicles prohibited from using the Bridge?

The following vehicles are strictly prohibited from using the HZMB:

- Pedestrians, non-motor vehicles, tractors, wheeled special-purpose mechanical vehicles, articulated buses, all-trailer trucks and other motor vehicles with a design maximum speed lower than 70 km/h are not allowed to travel on the HZMB.
- Vehicles carrying dangerous goods are not allowed to travel on the HZMB. Dangerous goods include those covered by the relevant laws and regulations of the Chinese Mainland, Hong Kong and Macao.
- Motorcycles are not allowed to travel on the HZMB.

Any violations of these regulations shall be handled in accordance with relevant laws and regulations.
2.3 Guide to Application for Temporary Driving Licences and Vehicle Permits

How should I apply for the temporary entry permit and driving licence? Who is eligible to apply?

(1) Drivers of vehicles between Guangdong and Hong Kong, and those travelling between Guangdong and Macao should follow the existing rules and regulations.

(2) Procedures are simplified for handling temporary vehicle entry permits and driving licences.

For all Hong Kong and Macao vehicles travelling on the HZMB (without entering Zhuhai): Once the vehicle information confirmed by the government departments of Hong Kong and Macao has been submitted and endorsed, the owners of motor vehicles may apply for a temporary entry permit.

Drivers applying for a temporary driving licence to use the HZMB should through the online platform, study the relevant traffic laws and regulations and submit the relevant supporting documents to apply for a temporary driving licence.

TIPS

1. If owners of the cross-border vehicles travelling on the HZMB need further services, please visit the website of the Guangdong Provincial Public Security Department Traffic Management Bureau (http://jj.gdga.gov.cn) for inquiry.
2. Owners of Hong Kong or Macao motor vehicles travelling via the HZMB (without entering Zhuhai) may visit the website of the Zhuhai Traffic Police Internet Service (http://bridge.zhcgs.gov.cn) for information on the temporary vehicle entry permits and driving licences, as well as the relevant traffic laws and regulations.

(3) The method for issuing temporary entry permits and driving licences has been revised.

Electronic (instead of hard) copies of temporary entry permits and driving licences are now issued for Hong Kong and Macao motor vehicles using the HZMB (without entering Zhuhai).

(4) The validity period has been extended for temporary entry permits and driving licences.

The validity period of temporary vehicle entry permits and driving licences in respect of Hong Kong and Macao vehicles travelling via the HZMB (without entering Zhuhai) has been extended to one year. The relevant permit / licence holders can also apply for an extension upon expiry.

(5) With regard to the shuttle buses, licence plates issued by the Mainland authorities must be displayed on the buses while travelling on the HZMB, and the Mainland’s Compulsory Traffic Accident Liability Insurance for Motor Vehicles must be purchased. All relevant documents should be submitted to the Mainland Port Authorities for the record.

(6) Guangdong, Hong Kong and Macao have established jointly a platform to share basic information for vehicles and drivers. To process applications from eligible Hong Kong and Macao residents, after vetting applications the relevant government departments of Hong Kong and Macao will pass the requisite information of the vehicles and drivers to the Guangdong authorities through this platform for the record. The Traffic Control Department of the Zhuhai Municipal Public Security Bureau will issue an electronic temporary entry permit and driving licence if all relevant requirements are satisfied.
3.1 Modes of Clearance

The three regions have separate border crossing customs and immigration facilities for clearance, of which Zhuhai and Macao adopt an innovative mode of “integrated one-stop inspection”.

Notes:
(1) Integrated Automated Channel: a new type of e-channel with three gates and clear boundary lines. (Documents from the entry side will be used).
(2) Integrated Manual Channel: an automated channel with electronic control over exit and manual inspection over entry. (Documents from the entry side will be used).
(3) Traditional Manual Channel: Manual Channel with side to side gate counters for inspection.

3.2 Opening Hours for Clearance

The Hong Kong, Zhuhai, and Macao Ports all provide a 24-hour clearance service. Among them, the Zhuhai-Macao Hall connecting the Zhuhai Highway Port and the Macao Port will be temporarily closed from 22:00 to 08:00 of the following day (re-assessment and adjustment will be made in due course), while the Macao-Hong Kong Hall and the entry-exit lanes of the Macao Port remain open 24 hours a day.

3.3 Guide to the Interchange Services

The Hong Kong, Zhuhai, and Macao Ports provide HZMB passengers with a variety of interchange services for entry and exit.

3.3.1 Hong Kong Port

The Hong Kong Port of the HZMB is located on Lantau Island and has a comprehensive transport network. After completing exit formalities at the Zhuhai or Macao Ports, passengers may take shuttle buses to the Hong Kong Port. After completing the entry formalities, passengers may interchange with various local public transport (including franchised buses, green minibuses, taxis, and nonfranchised buses) and travel to their destinations in Hong Kong. In addition, passengers may take cross-border coaches, cross-border hire cars, or cross-border private cars to travel directly from Zhuhai or Macao to Hong Kong via the HZMB.

Local Interchange Services at the Hong Kong Port

Passengers may take the following means of public transport to the transport interchange at the Hong Kong Port:
**Routes Subject to the latest announcement of the Transport Department, Hong Kong.**

"A" route buses heading to the Hong Kong Port will first set down passengers at the Airport and then the Hong Kong Port before returning to the terminating point at the Airport. Outbound buses will pick up passengers at the Hong Kong Port.

(I) Franchised Bus - Airport Bus Routes [Daytime Routes]

<table>
<thead>
<tr>
<th>Route No.</th>
<th>Terminus</th>
</tr>
</thead>
<tbody>
<tr>
<td>A11*</td>
<td>North Point Ferry Pier - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A21*</td>
<td>Hung Hom Station - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A22*</td>
<td>Lam Tin Station - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A29*</td>
<td>Tseung Kwan O (Po Lam) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A31*</td>
<td>Tsuen Wan (Nina Towers) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A33X*</td>
<td>Tuen Mun (Fu Tai) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A35</td>
<td>Mui Wo - HZMB Hong Kong Port</td>
</tr>
<tr>
<td>A36*</td>
<td>Yuen Long (Long Ping Station) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>A41*</td>
<td>Sha Tin (Yu Chui Court) - Airport (Ground Transportation Centre)</td>
</tr>
</tbody>
</table>

* Route via the HZMB Hong Kong Port.

(II) Franchised Bus - Airport Bus Routes [Overnight Routes]

<table>
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<tr>
<th>Route No.</th>
<th>Terminus</th>
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<tbody>
<tr>
<td>NA11*</td>
<td>North Point Ferry Pier - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA20*</td>
<td>Whampoa Garden - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA21*</td>
<td>Tai Kok Tsui (Hoi Fai Road) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA29*</td>
<td>Tseung Kwan O (Po Lam) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA31*</td>
<td>Tsuen Wan (Nina Towers) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA33*</td>
<td>Tuen Mun (Fu Tai) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA34*</td>
<td>Tin Shui Wai Town Centre - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA40*</td>
<td>Wu Kai Sha Station - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>NA41*</td>
<td>Sha Tin (Shui Chuen O) - Airport (Ground Transportation Centre)</td>
</tr>
<tr>
<td>N35*</td>
<td>Mui Wo - Airport (Ground Transportation Centre)</td>
</tr>
</tbody>
</table>

* Route via the HZMB Hong Kong Port.

** Routes Subject to the latest announcement of the Transport Department, Hong Kong.
(III) Franchised Bus Feeder Routes

<table>
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<th>Route No.</th>
<th>Terminus</th>
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<tr>
<td>B4</td>
<td>HZMB Hong Kong Port - Airport (Circular Line) (via AsiaWorld–Expo)</td>
</tr>
<tr>
<td>B5</td>
<td>HZMB Hong Kong Port - Sunny Bay Station (via Hong Kong Disneyland at designated periods)</td>
</tr>
<tr>
<td>B6</td>
<td>HZMB Hong Kong Port - Tung Chung (Mun Tung Estate) (via Yat Tung Estate and Tung Chung MTR Station)</td>
</tr>
</tbody>
</table>

** Routes Subject to the latest announcement of the Transport Department, Hong Kong.

(VI) Non-Franchised Buses

Coaches provide tour, hotel, and contract hire services.

** Support Service Facilities at the Hong Kong Port **

The Passenger Clearance Building at the Hong Kong Port serves passengers 24 hours a day.

Convenience services: The Passenger Clearance Building has restaurants, convenience stores, and ATM services to meet passenger needs. It also has public lavatories and infant care rooms.

Check-in: There is a Hong Kong International Airport check-in service counter at the Arrival Hall of the Passenger Clearance Building to provide convenient advance check-in services to passengers arriving in Hong Kong for flight transfers.

Ticketing: There are shuttle bus ticket counters and ticket vending machines at the restricted area of the Departure Hall to serve passengers. Additionally, passengers may purchase shuttle bus tickets online in advance.

Parking spaces: For planning the transport facilities of the Hong Kong Port, the HKSAR Government anticipates and encourages most travellers using the HZMB to take public transport (including franchised buses, green minibuses, taxis, and non-franchised buses) to the Hong Kong Port. The Hong Kong Port provides about 650 parking spaces for local non-cross-border private cars. In addition to parking spaces for private cars, there are 12 parking spaces for the disabled, 25 for motorcycles, 14 for light goods vehicles and 21 for out-of-service taxis.

For the convenience of passengers, multiple boarding and alighting bays have been provided for the various local public transport at the Hong Kong Port. In addition, the queuing area outside the Passenger Clearance Building can accommodate about 220 taxis.

| Boarding and Alighting Bays for Tourist Buses (including cross-border coaches, cross-border shuttle buses, and domestic non-franchised buses) | 124 |
| Boarding and Alighting Bays for Franchised Buses | 24 |
| Boarding and Alighting Bays for Green Minibuses | 6 |
| Boarding Bays for Taxis | 20 |
| Alighting Bays for Taxis and Private Cars | 20 |
**TIPS:** For the convenience of drivers, the car parks have in place a booking system and half of the parking spaces are available for reservation. Users may make a reservation from 7 days to 24 hours in advance. Drivers are advised to plan their trips in advance and check the latest traffic conditions and availability of car parking spaces in public car parks at the Hong Kong Port through the various available channels (such as local radio traffic news and the integrated mobile application "HKeMobility" of the Transport Department, of the Hong Kong Transport Department, etc.)

Petrol stations and gas filling stations: There is no petrol station or gas filling station along the 42 km expressway from the Zhuhai Port / Macao Port to the Hong Kong Port. If drivers of cross-border private cars need to access refuelling facilities after entering Hong Kong, they may proceed to the petrol stations or gas filling stations at the Hong Kong Airport or Tung Chung. These are approximately 7 to 15 minutes' drive from the Hong Kong Port.

Information Centre: The Hong Kong Tourism Board has set up a visitor information centre in the Passenger Clearance Building to provide visitors with tourism information.

Online and mobile information:

1. Regarding traffic arrangements, the Hong Kong Transport Department provides information on transport services, driving matters, parking facilities, and other relevant information to the public on its website (www.td.gov.hk) and the integrated mobile application "HKeMobility", and relevant data and information will also be uploaded to the dedicated Hong Kong website of the HZMB.

2. As for clearance information, the Immigration Department and the Customs and Excise Department provide relevant information on their respective departmental websites (www.immd.gov.hk and www.customs.gov.hk). The Immigration Department also provides information of the Hong Kong Port, such as its location and operating hours, through its mobile application ("HK Immigration Department").
3.3.2 Zhuhai Highway Port

The HZMB Zhuhai Highway Port Transportation Hub Interchange Centre is located on the first floor. It serves shuttle buses, tourist buses, long-distance coaches, buses, taxis and other modes of transportation, which allows passengers to interchange quickly and conveniently.

Methods for travelling between Hong Kong and Zhuhai:

(I) Cross-border Coaches

The Zhuhai Highway Port provides a variety of cross-border transportation service options within the province 24 hours a day, and the Hong Kong Kwoon Chung Bus, Hong Kong China Travel Cross-border Bus, Eternal East Bus, and Guangdong-Hong Kong Direct Coach all have their service counters here.

(II) Public Transport (buses, downtown shuttle buses, long distance buses, airport express lines)

Public transportation runs directly to and from the passenger departure platform of the Transportation Centre. Passengers enter the Travel Inspection Hall on the third floor, and pass the Customs after inspection. Below are the bus routes, city shuttle buses, long-distance buses, and airport express routes:

Bus Routes at Zhuhai Highway Port

<table>
<thead>
<tr>
<th>No.</th>
<th>Route</th>
<th>Departure-Terminus</th>
<th>Operating Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Line 1</td>
<td>Bridge Port Hub - Haihong Terminal</td>
<td>First Departure: 9:00 AM Last Departure: 8:30 PM</td>
</tr>
<tr>
<td>2</td>
<td>Line 3</td>
<td>Bridge Port Hub - Jinding Industrial Park</td>
<td>First Departure: 6:10 AM Last Departure: 10:35 PM</td>
</tr>
<tr>
<td>3</td>
<td>Line 12</td>
<td>Bridge Port Hub - Haihong Terminal</td>
<td>First Departure: 6:20 AM Last Departure: 11:10 PM</td>
</tr>
<tr>
<td>4</td>
<td>Line 23</td>
<td>Bridge Port Hub - Jiayuan</td>
<td>First Departure: 6:25 AM Last Departure: 10:00 PM</td>
</tr>
<tr>
<td>5</td>
<td>Line 25</td>
<td>Bridge Port Hub - Pingdong Third Road West</td>
<td>First Departure: 6:15 AM Last Departure: 11:10 PM</td>
</tr>
</tbody>
</table>
### Downtown Interchange Routes at Zhuhai Highway Port

<table>
<thead>
<tr>
<th>Number</th>
<th>Route</th>
<th>Departure</th>
<th>Via</th>
<th>Terminus</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Gongbei Line</td>
<td>Bridge Port Hub</td>
<td>—</td>
<td>Urban Rail Zhuhai Station</td>
</tr>
<tr>
<td>2</td>
<td>Nanping Line</td>
<td>Bridge Port Hub</td>
<td>Nanping Street Intersection</td>
<td>Nanping Passenger and Freight Centre</td>
</tr>
<tr>
<td>3</td>
<td>Shangchong Line</td>
<td>Bridge Port Hub</td>
<td>Qiaoguang Elementary School; Urban Rail Qianshan Station; Mingzhu Commercial Plaza</td>
<td>Urban Rail Mingzhu Station</td>
</tr>
<tr>
<td>4</td>
<td>Hengqin-Chimelong Line</td>
<td>Bridge Port Hub</td>
<td>Hengqin Port</td>
<td>Hengqin Chimelong</td>
</tr>
<tr>
<td>5</td>
<td>Sports Centre Line</td>
<td>Bridge Port Hub</td>
<td>Liangfenqiao; Beiling; Nancun</td>
<td>Sports Centre (South)</td>
</tr>
<tr>
<td>6</td>
<td>Yuwenquan (Yu Hot Springs) Line</td>
<td>Bridge Port Hub</td>
<td>Huxin Road Intersection; Jing'an Mansion</td>
<td>Yu Hot Springs</td>
</tr>
</tbody>
</table>

*The routes above may be subject to change. Please refer to the latest announcements by the Zhuhai Transport Bureau.

### Intercity Coaches at Zhuhai Highway Port

<table>
<thead>
<tr>
<th>City</th>
<th>Departure</th>
<th>Terminus</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guangzhou</td>
<td>Downtown Guangzhou</td>
<td>Zhuhai Highway Port</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Xinhu</td>
<td>Zhuhai Highway Port</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Jiangmen</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Taishan</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Kaiping</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Enping</td>
<td>Zhuhai Highway Port</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Foshan</td>
<td>Zhuhai Highway Port</td>
<td>For specific route details, please refer to the WeChat official account of HZMB</td>
</tr>
<tr>
<td></td>
<td>Foshan</td>
<td>Zhuhai Highway Port</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Nanhai</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Shunde</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Zhaoqing</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Qingyuan</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Zhongshan</td>
<td>Zhuhai Highway Port</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Huizhou</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Dongguan</td>
<td>Zhuhai Highway Port</td>
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<tr>
<td></td>
<td>Yangjiang</td>
<td>Zhuhai Highway Port</td>
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<tr>
<td></td>
<td>Maoming</td>
<td>Zhuhai Highway Port</td>
<td></td>
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<tr>
<td></td>
<td>Zhanjiang</td>
<td>Zhuhai Highway Port</td>
<td></td>
</tr>
</tbody>
</table>

### Express Route at Zhuhai Airport

<table>
<thead>
<tr>
<th>Route</th>
<th>Departure</th>
<th>Via</th>
<th>Terminus</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zhuhai Airport Express</td>
<td>Zhuhai Airport Long-distance Bus Terminal</td>
<td>—</td>
<td>Bridge Port Hub</td>
</tr>
</tbody>
</table>
(III) Non-franchised vehicles (private cars)

Access of non-franchised vehicles to the Zhuhai Port:

1. Drivers from Zhuhai can follow the traffic signs to the underground car park upon arriving at the Port, and can depart from the Zhuhai Port via the Zhuhai Link Road.

2. Visitors driven to the Port by friends or relatives can drop off at the Departure Hall for clearance and inspection on the third floor, and the vehicles can leave the Zhuhai Port following the traffic signs.

Parking fees at the Zhuhai Port:

<table>
<thead>
<tr>
<th>Vehicle Type</th>
<th>Fee increment</th>
<th>Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Car and light passenger vehicle (with ≤12 seats)</td>
<td></td>
<td>15-30mins: RMB 5; within 24 hours: maximum RMB 200.</td>
</tr>
<tr>
<td>Passenger vehicle (with 12-20 seats)</td>
<td>RMB/30 mins/per vehicle Free for less than 15 mins</td>
<td>15-30mins: RMB 8; 30-60mins: RMB 15; within 24 hours: maximum RMB 300.</td>
</tr>
<tr>
<td>Passenger vehicle (with &gt; 20 seats ground parking spaces)</td>
<td></td>
<td>every 30mins: RMB 10 within 24 hours: maximum RMB 400.</td>
</tr>
</tbody>
</table>
(IV) Shuttle Buses

Shuttle buses between Hong Kong, Zhuhai and Macao are available 24 hours a day.

**Routes:** Hong Kong-Zhuhai Route; Hong Kong-Macao Route.

**Frequency:** 5 mins per bus during rush hours; 10-15 mins per bus during non-rush hours;
15-30 mins per bus during nighttime hours (24:00 to 06:00 on the following day).

**Ticketing Options:**
1. Shuttle bus ticketing booths inside the Passenger Clearance Building;
2. Ticket vending machines inside the Passenger Clearance Building;
3. Online ticketing system.

**Ticket prices:** Please refer to the on-the-spot notice or WeChat account "Shuttle buses on the Hong Kong-Zhuhai-Macao Bridge".

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### Supplementary services and facilities at the Zhuhai Port

**Passenger Distribution Centre:** Provides travel consultancy as well as smart one-stop services for transit passengers with respect to: transport; travel; leisure and shopping.

**Complimentary airline services:** the Zhuhai Airport City Terminal Building provides services to transit passengers including flight information queries, air ticket purchases, ticket changes, check-ins, and airport vehicle-shuttles.

**Long-distance coach services:** The long-distance coach terminal provides multiple long-distance routes, making it more convenient for passengers to travel directly to Zhuhai Port. A series of services including online ticketing and parcel express delivery are also provided to passengers.

**Parking spaces:** The Traffic Transit Centre is located on the ground floor of the Zhuhai Port, where there are more than 400 spaces for large buses to pick up / drop off passengers and park. In addition, there are 18 spaces for taxis to pick up and drop off passengers, as well as more than 100 spaces for parking. The B1 floor has a parking garage for small private cars, providing more than 1,400 parking spaces while reserving access-free parking spaces as well as parking spaces with electricity-charging points. More than 260 spaces have been especially made available for the parking of border control clearance & inspection trucks, making it easier for them to shuttle across the border.

**Electricity-charging points:** More than 170 electricity-charging points of various kinds have been planned and installed on the island; more than 100 electricity-charging points for small cars are open to the general public at the parking lot.

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### 3.3.3 Macao Port

The HZMB Macao Port consists of four major parts: the Macao Border Inspection Building, the East Car Park of Macao Border Inspection Building, the West Car Park of Macao Border Inspection Building, and the Peripheral and Supporting Municipal Facilities. The east side of the Border Inspection Building is accessible to inbound and outbound Hong Kong passengers. On the north side of the Border Inspection Building is a passageway above the exit lane which connects with the Passenger Clearance Building of the Zhuhai Port, realizing the innovative customs clearance mode of "integrated one-stop inspection".

Residents or visitors who need to travel between the Macao Port and Zhuhai Highway Port can choose to walk through the Macao and Zhuhai Border Control Building, or drive through both boundary crossing facilities using the traffic lanes.
(I) Cross-border coach

During designated time slots at certain bus stops, Macao / Hong Kong residents and visitors can travel by cross-border coaches to and from the city areas of Macao and Hong Kong.

(II) City public transport & connection (bus & taxi)

Bus service routes

<table>
<thead>
<tr>
<th>Routes</th>
<th>Service time</th>
<th>Stop-overs</th>
</tr>
</thead>
<tbody>
<tr>
<td>101X</td>
<td>From Monday to Sunday (operating around-the-clock)</td>
<td>HZMB Border Control Building → M225 Rua da Tribuna / Estrada dos Cavaleiros → M12 Corpo De Policia De Segurança Pública Comissariado Policial No 2 → M102 Rua da Doca Seca → M127 Rua do Guimarães → M125 Silo Do Porto Interior → M135 Almeida Ribeiro / Tai Fung → M170 Avenida do Infante D. Henrique → M172 Praça de Ferreira do Amaral → M171 Centro / Avenida do Infante D. Henrique → M134 Almeida Ribeiro / Weng Han → M132 Ponte 16 → M129 Mercado Patane → M108 Habitação Social do Fai-Chi-Kei → M10 Mercado Tamag. Barbosa → M8 Tamagnini Barbosa → HZMB Border Control Building</td>
</tr>
</tbody>
</table>

Fares: MOP 6 by cash / MOP 4 by pre-paid bus card
For more details, please refer to (Bus information website):
http://www.dsat.gov.mo/bus/

(III) Casino or hotel heavy passenger vehicles

There are two jointly operated routes running between the HZMB Macao Port and the Outer Harbour Ferry Terminal as well as the Taipa Ferry Terminal. Connecting service is supported by existing shuttle bus routes operated by various companies, and the jointly operated route plan is as follows:
The Administrative Zone of the Macao Port consists of the East and West Car Parks as well as boarding and alighting areas.

**East Car Park:** Mainly for visitors to Macao, totaling seven floors with 3,000 parking spaces for small vehicles available to the general public.

**West Car Park:** Mainly for residents departing from Macao, totaling seven floors with 5,143 parking spaces available to the public, including 3,089 parking spaces for light vehicles and 2,054 parking spaces for heavy-duty and light motorcycles.

**The East-end ground floor (boarding & alighting areas):** This area includes boarding & alighting areas for cross-border coaches, cross-border light vehicles, airport shuttle buses, Port shuttle buses, a parking area for heavy passenger vehicles, and electricity-charging areas.

**The West-end ground floor (boarding area):** After arriving at the Macao Port and completing arrival procedures, residents and visitors to Macao can choose various transportation means at the west end of the ground floor (the boarding area) to downtown Macao. There are buses, taxis, light passenger vehicles and motorcycles, heavy-duty buses of travel agencies, hotels and casinos, and cross-border coaches and light vehicles. There is also a parking area for heavy-duty buses and an electricity-charging area.

**The West-end first floor (alighting area):** This area includes bus stops, alighting areas for heavy passenger vehicles, light cars, motorcycles, and cross-border coaches. Residents and visitors leaving Macao can then enter the Border Control Building to go through departure procedures. They can transfer to Hong Kong from the east end of the ground floor (boarding & alighting areas), or walk to the Zhuhai Port from the Border Control Building.

**The Macao East Car Park Online Reservation Platform:** [http://hzmbparking.dsat.gov.mo](http://hzmbparking.dsat.gov.mo)

**Reminder:** Reservation up to 30 days in advance is available at the East Car Park. However, a reservation is necessary at least 12 hours prior to parking. Each vehicle is allowed to park for a maximum of 8 days in a row. In other words, a vehicle can sign up for as many as 16 consecutive parking slots.
3.4 Clearance Guidelines

The three ports offer convenient and speedy clearance for passengers as well as goods.

3.4.1 Hong Kong Port

(1) Layout of the Hong Kong Port
(2) **Passenger inspection and customs clearance instructions**

The Hong Kong Port operates round-the-clock to provide clearance services to cross-border passengers and vehicles.

► **To Zhuhai or Macao**

1. **Passenger Clearance Building**

   After completing immigration and customs clearance procedures at the Departure Hall on the first floor of the Passenger Clearance Building, passengers travelling to Zhuhai or Macao can take the cross-border coaches or shuttle buses to the Zhuhai or Macao Ports.

2. **Vehicle Clearance Plaza**

   Passengers can also take private cars or taxis to the Zhuhai or Macao Ports after completing immigration and customs clearance procedures at the Vehicle Clearance Plaza.
From Zhuhai or Macao to Hong Kong

1. Passenger Clearance Building

After arriving at the Hong Kong Port, cross-border coach passengers shall alight from the coach on the ground level of the Passenger Clearance Building and enter the Arrival Hall. Upon completion of the customs, immigration and quarantine clearance procedures, they can board the cross-border coach to the city areas of Hong Kong.

After arriving at the Hong Kong Port, shuttle bus passengers shall alight from the bus on the ground level of the Passenger Clearance Building and enter the Arrival Hall. Upon completion of the customs, immigration and quarantine clearance procedures, they may choose to take various means of public transport or private cars to the city areas of Hong Kong.
2. Vehicle Clearance Plaza

Incoming passengers can also take cross-border private cars or hire cars to the city areas of Hong Kong after completing the customs, immigration and quarantine clearance procedures at the Vehicle Clearance Plaza.

Illustration of Inbound Vehicles

1. Advice from the Department of Health (DH): All visitors and drivers should consult a physician before travelling if they feel any discomfort or experience fever symptoms. In the event that fever symptoms are shown upon arrival, visitors and drivers are required to proceed to the DH Secondary Screening Station to receive a further health evaluation in accordance with the instructions given by the DH.

2. Customs and Excise Department: Incoming passengers entering the HZMB Hong Kong Port should go through the Red and Green Channel System for clearance. Passengers should proceed to the Red Channel upon arrival and make a declaration to Customs officers if they carry any prohibited / controlled items and / or any dutiable commodities not entitled to or exceeding their exempted quantities. Passengers should use the Green Channel upon arrival if they do not have any prohibited / controlled items or dutiable goods in excess of the exempted quantities.

3. Customs and Excise Department: Any person arriving at the HZMB Hong Kong Port and in possession of a large quantity of currency and bearer negotiable instruments (CBNIs) (i.e. CBNIs of a total value more than HKD120,000), must make a written declaration to a Customs officer, using the Red Channel under the Red and Green Channel System. Any person who is about to leave Hong Kong must, upon the requirement of a Customs officer, disclose whether he / she is in possession of a large quantity of CBNIs. If so, he / she must make a written declaration.

Notes:
For declaration / disclosure requirements of large quantities of CBNIs, please visit: http://www.customs.gov.hk/tc/passenger_clearance/instruments/index.html
For details on the Red and Green Channel System, prohibited / controlled items and dutiable commodities, please visit:
(3) Clearance Guidelines for Goods

Goods vehicles entering and leaving Hong Kong via the HZMB are required to go through clearance at the Hong Kong Port.

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**Clearance procedures for goods vehicles at the Hong Kong Port**

1. **Submit a pre-defined set of cargo information to C&ED through Road Cargo System and bundle the Customs Cargo Reference Number and vehicle's registration number to C&ED.**

2. **Undergo clearance at a customs kiosk at the Vehicle Clearance Plaza.**

3. **Submit a cargo manifest by placing it in the collection box of the all-in-one panel.**

4. **Await Customs instructions on the display panel.**

5. **Undergo vehicle and cargo examination at the Cargo Examination Building.**

6. **Required further inspection?**

   - **Yes**
     - Undergo vehicle and cargo examination at the Cargo Examination Building
     - Leave the vehicle kiosk as instructed.

   - **No**
     - Leave the vehicle kiosk as instructed.

---

**TIPS**

1. Regardless of whether or not a driver has been registered to use the vehicle e-channel, he / she must carry valid credentials when going through the arrival and departure procedures at the vehicle kiosk. No passenger other than the driver is allowed in the goods vehicle.

2. Notice to cross-border drivers
   a. The existing registered users of the Road Cargo System and the Intermodal Transshipment Facilitation Scheme can import / export cargoes via the HZMB Hong Kong Port without re-registration.
   b. Drivers or passengers onboard vehicles entering Hong Kong are required to declare to Customs officers any prohibited / controlled items and the quantity of dutiable commodities (liquor, tobacco, cigarette and cigar) which are not entitled or in excess of the duty-free concessions. There are no duty-free concessions for all cross-border drivers.
   c. An advance electronic declaration must be made to the Customs and Excise Department via the Currency and Bearer Negotiable Instruments Declaration System (CDS) for importing or exporting on a cross-border vehicle a large quantity of CBNIs (i.e. CBNIs of a total value more than HKD120,000) as cargo in one batch. For details, please visit: https://www.customs.gov.hk/en/cargo_clearance/instruments/index.html
   d. Any person arriving at the HZMB Hong Kong Port and in possession of a large quantity of CBNIs must make a written declaration to a Customs officer. Any person who is about to leave Hong Kong must, upon the requirement of a Customs officer, disclose whether he / she is in possession of a large quantity of CBNIs. If so, he / she must make a written declaration.

Please visit http://www.rocars.gov.hk for related content of the "Road Cargo System". For declaration / disclosure requirements of a large quantity of CBNIs, please visit: http://www.customs.gov.hk/tc/passenger_clearance/instruments/index.html
3.4.2 Zhuhai Port

(1) Layout of the Zhuhai Port
Traffic routes & directions for various types of vehicles are as follows:

- **Overlapped routes**
- **Bus**
- **Taxi**
- **Small bus**
- **Long-distance bus**
- **Tour bus; Zhuhai Airport Bus**
- **Routes to the downtown**
- **Shuttle bus**
- **Non-stop bus**
- **Hong Kong Airport Bus**
- **Large truck**

A vehicular traffic system is deployed on both the domestic 0m level and the 14.5m level. A pedestrian walkway system is provided at the 7m level, which runs perpendicular to and connects with ground-level traffic, achieving a comprehensive interchange system.
(2) Passenger inspection and customs clearance instructions

Passenger clearance areas on the third floor of the Zhuhai Port Building are divided into Area A for passengers to Hong Kong and Area B for those to Macao.

Arrangements for immigration clearance during daytime at Zhuhai Port are slightly different from those at nighttime.

Daytime departures (8:00-22:00)

1. **To Hong Kong**

Passengers bound for Hong Kong can clear border control at the departure level on the third floor of the Zhuhai-Hong Kong Passenger Clearance Building. After completing clearance procedures, they can choose various means of transportation to the Hong Kong Port.

2. **To Macao**

Passengers travelling to Macao can pass border control and arrive in Macao after going through the "Back-to-back Joint Inspection" at the departure level on the third floor of Zhuhai-Macao Passenger Clearance Building. (Note: Back-to-back Joint Inspection refers to direct entry to Macao with only one-stop document inspection).

Daytime arrivals (8:00-22:00)

1. **Arriving from Hong Kong**

Passengers arriving on a bus should proceed to clear border control on the second floor of the Arriving Passenger Clearance Building at the Zhuhai Port. After clearance, they can take different means of transportation to go to Zhuhai and other major cities in Guangdong province.

Passengers travelling in private vehicles or taxis shall arrive at the vehicle clearance area on the first floor, get out of the vehicles in front of the clearance aisles, and proceed for clearance at the travel-with-vehicle clearance hall. Drivers are required to proceed and advance their empty vehicles about 100 metres for direct clearance and proceed to the west side of the interconnecting skywalk and wait for their passengers. Passengers who have cleared border control can then rendezvous with their vehicles on the west side of the skywalk. The vehicles should then drive directly on to the elevated bridge from the road at ground level, to enter the Zhuhai Link Road.

2. **Arriving from Macao**

Passengers arriving from Macao are required to clear border control at the arrival level on the second floor of the Zhuhai-Macao Passenger Clearance Building. After clearance, they can choose various means of transportation to proceed to Zhuhai and other major cities in Guangdong.

Nighttime departures (22:00-8:00 on the following day)

1. **To Hong Kong**

After reaching the third floor of the Departing Passenger Clearance Building at the Zhuhai Port, passengers are required to get out of their vehicles at the drop-off area of the departure aisles for clearance with vehicles, and then walk to the travel-with-vehicle clearance hall located on the
mezzanine between the first floor and the second floor. After clearance, they can return to their vehicles and proceed to Hong Kong.

② To Macao

Arrangements for nighttime departures are under consideration; nighttime departures on foot to Macao are not supported for the time being.

Nighttime arrivals (22:00-8:00 on the following day)

① Returning from Hong Kong

Travellers on buses crossing the HZMB shall get off when they reach the arrival areas of the vehicle inspection and release lanes, where they shall walk to the vehicle personnel inspection and release lobby on the 1-2F mezzanine for customs inspection. After inspection travellers shall return to their buses at the alighting point, where they can take public transportation into downtown Zhuhai.

When travellers taking private vehicles reach the 2F entry level of the Arriving Passenger Clearance Building at the Zhuhai Port, they shall walk to the vehicle personnel inspection and release lobby on the 1-2F mezzanine for customs inspection. After inspection travellers may follow the direction signs to 1F of the Zhuhai Transportation Centre, where they can take public transportation to downtown Zhuhai.

② Returning from Macao

Nighttime arrangements for arrival are under consideration (or planning); nighttime arrivals on foot from Macao are not supported for the time being.
Customs clearance procedures for entry into Zhuhai (except private vehicles)

**Daytime 08:00 - 22:00**

- Arrive at the 2F departure platform in the Zhuhai-Hong Kong Passenger Clearance Building
- Take commercial skywalk to the transportation centre
- By bus: Tourist Centre
- By bus: Long-distance coach station
- By taxi
- By special lines to downtown

**Nighttime 22:00 - 08:00 (next day)**

- Arrive at the 2F entry inspection lobby of the Zhuhai-Hong Kong Passenger Clearance Building
- Walk to the entry vehicle personnel inspection and release lobby following the nighttime direction signs
- Inspection and customs clearance with valid documents such as customs clearance pass or passport

**Daytime 08:00 - 22:00**

- Arrive at the 2F entry inspection lobby in the Zhuhai-Macao Passenger Inspection Building
- Macao-Zhuhai customs clearance and interchange procedures

Hong Kong-Zhuhai customs clearance and interchange procedures

Hong Kong-Zhuhai customs clearance and interchange procedures
Customs clearance procedures for departing Zhuhai

**Zhuhai-Hong Kong customs clearance and transportation transit procedures**

- **Daytime 08:00 - 22:00**
  - Arrive at the departure inspection lobby on 3F of the Zhuhai Port Passenger Inspection Building
  - Nighttime 22:00 - 08:00 (next day)
  - Arrive at the departure platform on 3F of the Zhuhai Port Passenger Inspection Building
  - Walk to the exit vehicle personnel inspection and release lobby following the nighttime direction signs
  - Inspection and customs clearance with valid documents such as pass or passport
  - Walk to the 1F shuttle bus waiting lobby for tickets or wait for a bus

**Zhuhai-Macao customs clearance and transportation transit procedures**

- **Daytime 08:00 - 22:00**
  - Arrive at the departure inspection lobby on 3F of the Zhuhai-Macao Passenger Inspection Building; inspection and customs clearance with valid documents such as pass or passport
  - Shuttle bus to the Macao Port

**Areas**

- **Area A:** Hong Kong airport express
- **Areas B-F:** Shuttle bus
- **Areas B-F:** Express bus
- **Nighttime Macao shuttle bus**
Customs clearance procedures for cross-border private vehicles

24-hour customs clearance

Following direction signs, drive into one of no. 3-22 small vehicle arrival / departure inspection lanes

Are there passengers in the vehicle?

Yes

Drivers stop at the alighting area for small vehicles to let passengers get off

Passengers walk to the inspection and clearance hall for clearance

Drivers drive to the small vehicle boarding area to wait for passengers

Drivers drive straight forward and present relevant documentation for customs inspection

No

Departure: Drivers leave the Zhuhai Port following direction signs for "To Hong Kong / Macao"

Arrival: Drivers leave the Zhuhai Port following direction signs of "To Guangzhou / Zhuhai"
(3) Cargo inspection and customs clearance instructions

An arrival / departure cargo inspection lot has been established at the Zhuhai Port, which employs a one-stop gate customs clearance model.

Notes:
1. Vehicles carrying hazardous items (flammable, explosive, highly corrosive, or toxic hazardous substances) are not allowed to pass Customs at the Zhuhai Port.
2. The Zhuhai Port does not support customs clearance of cold chain transport vehicles yet.
3. The Zhuhai Port does not support truck customs clearance into Macao.

Reminders:
1. Before cargo inspection and customs clearance, drivers need to be ready to present their driver’s card, vehicle card and Travel Permit for Mainlanders to Hong Kong and Macao (or Travel Permit into Mainland for Hong Kong or Macao Residents).
2. The truck customs clearance process at the Zhuhai Port takes approximately 3 minutes. (If declaration content meets requirements and the vehicle does not require monitoring, it takes approximately 35-45 seconds for the truck travelling between Guangdong and Hong Kong to pass gate No. 1, and approximately 10-15 seconds to pass gate No. 2.)
3. Cargo carried by vehicles must be declared in advance (bring all required documents). The Zhuhai Port has on-site and off-site customs declaration and inspection halls, and also provides a driver lounge.
3.4.3 Macao Port

(1) Layout of port facilities
Below is the route map for inbound and outbound vehicles:

Notes: All residents or visitors going through customs clearance at the vehicle channel kiosks must complete the formalities according to the current and future drive-through customs clearance regulations of the Macao Administration at all ports.

* For heavy-duty passenger vehicles, drivers may complete the customs clearance at the vehicle channel kiosks, but the passengers must go through the customs clearance formalities at the Arrival / Departure Hall of the Border Inspection Building.

* For drive-through customs clearance and the conditions currently available for the following passengers except drivers of lightweight cars: Macao residents holding Macao ID cards, passengers holding permanent Hong Kong ID cards, and passengers holding the Departure-Arrival Permit for Travelling to and from Hong Kong and Macao. Passengers (including those holding Hong Kong non-permanent ID cards and those holding passports) who are not eligible for drive-through customs clearance must pass the Customs through the Departure-Arrival Hall of the Border Inspection Building.
(2) Passenger inspection and customs clearance instructions

**Departure procedures**

All residents or visitors are required to have their belongings checked in the X-ray machine before leaving Macao through the Border Inspection Building of the Macao Port.

**To Zhuhai:**
Passengers arrive at the first floor of the Border Inspection Building in the west part of Macao Port, go through the X-ray machine inspection and leave for Zhuhai after the customs clearance.

**To Hong Kong:**
Passengers arrive at the first floor of the Border Inspection Building in the west part of Macao Port, go through the X-ray machine inspection, complete the customs clearance, go to the ground floor in the east zone for transportation means to Hong Kong.

**Departure route (1F)**

**Routes to Zhuhai / Hong Kong (1F)**

**Procedures for Outbound Passengers**

- **Departure Hall**
- Passengers enter security inspection area
- Passengers enter customs clearance area
- Passengers found to be in possession of illegal articles or items that should be declared
- Customs presses charges against the passenger
- Complete clearance procedures and leave
- Passengers enter health examination area
- Passengers found to be in possession of illegal articles or items not matching the declaration form
- Passengers make a declaration to the Customs
- Complete clearance procedures and leave
- Customs presses charges against the passenger
Arrival procedures

Entry from Zhuhai:
Passengers arrive at the second floor of the Macao Border Inspection Building through the Zhuhai Port, complete customs clearance, go down to the ground floor, and take any means of transportation to enter Macao.

Entry from Hong Kong:
Passengers arrive in the Entry Hall of Hong Kong on the ground floor by way of the boarding and alighting area in the east section, go up to the second floor, complete customs clearance, then go down to the ground floor, and take any means of transportation to enter Macao.

Entry route (2F)

Entry / exit route (ground level)

Procedures for Inbound Passengers

Passengers from Zhuhai and Hong Kong complete entry clearance on 2F and go to ground floor following the direction signs

Passengers enter the Customs inspection area

Passengers choose the red or green channel

Passengers choose the green channel

Passengers found to be in possession of illegal articles or items that should be declared

Customs presses charges against the passenger

Passengers leave the Customs inspection area

Passengers choose the red channel

Passengers found to be in possession of illegal articles or items not matching those listed in the declaration form

Complete clearance procedures

Note:
The Macao administrative authorities stipulate that any goods subject to health quarantine or plant quarantine must go through appointed quarantine procedures at least one working day in advance; the quarantine service for any landscape plant entering Macao must be appointed at least one working day in advance; the goods to be quarantined must firstly be conveyed by the owner to the quarantine platform (the Quarantine Office in Building 8 of the IACM) for quarantine work.
(3) Cargo Clearance Guideline

After passing through the inbound / outbound lanes, drivers proceed to the cargo-yard for customs clearance. Trucks without goods directly enter Macao through designated lanes and generally are not required to go through the cargo-yard.

Arrival / Departure lanes

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Clearance procedures for goods vehicles leaving / entering Macao

- **Inbound / outbound lane for goods vehicle**
- **Follow the instructions to designated parking space**
- **Trade manager or the agent goes through cargo clearance procedures**
- **Customs clears**
  - **Cargo exempt from inspection**
    - The truck goes to the designated area for inspection according to instructions. (The area of X ray inspection and the cargo platform)
    - **Cargo inspection by Customs**
      - The cargo is in conformity with the content declared
      - **To be discharged after customs clearance is completed**
      - Leave following the instruction boards
  - **Cargo needs inspection**
    - **Illegal goods found**
    - **Customs presses charges**

Note:
The Macao administrative authorities stipulate that any goods subject to health quarantine or plant quarantine must go through pre-appointed quarantine procedures at least one working day in advance. The quarantine service for any landscape plant entering Macao must be appointed at least one working day in advance. The goods to be quarantined must be first conveyed by the owner directly to the quarantine platform (the Quarantine Office in Building 8 of the IACM) for quarantine work.
There is one toll station on the HZMB, with 20 toll collection lanes for both directions.

### 4.1 Toll Rates

<table>
<thead>
<tr>
<th>Vehicle type</th>
<th>Ministry of Transport &quot;Vehicle Type Classification for Highway Tolls&quot; (standards of transport industry JT/T489-2019)</th>
<th>Toll rate (RMB/trip)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Light passenger vehicles (private cars, hire cars)</td>
<td>Type 1 passenger vehicles Type 2 passenger vehicles With ≤ 9 seats With 10-19 seats</td>
<td>¥ 150</td>
</tr>
<tr>
<td>Heavy passenger vehicles (cross-border coaches)</td>
<td>Type 3 passenger vehicles Type 4 passenger vehicles With 20-39 seats With ≥ 40 seats</td>
<td>¥ 200</td>
</tr>
<tr>
<td>Shuttle buses</td>
<td>Type 3 passenger vehicles Type 4 passenger vehicles With 20-39 seats With ≥ 40 seats</td>
<td>¥ 300</td>
</tr>
<tr>
<td>Goods Vehicles</td>
<td>Type 1-6 trucks Type 1-6 special operation vehicles Trucks of all axles, special operation vehicles (excluding container trucks and tractors)</td>
<td>¥ 60</td>
</tr>
<tr>
<td>Container trucks</td>
<td>— 20ft-40ft container trucks tractors</td>
<td>¥ 115</td>
</tr>
</tbody>
</table>

Note:
1. The above fees will be settled in RMB.
2. In accordance with "Vehicles Type Classification for Highway Tolls" of the Ministry of Transport (transport industry standards JT/489-2019).
3. Vehicles that legally loads and transports products according to “Catalogue of fresh agricultural products” (As list in the Attached Tables 1), Toll free.

### 4.2 Toll Collection Methods

**Toll Collection Methods:** Electronic non-stop toll collection (National Standard ETC, Hong Kong Autotoll) and manual toll collection (MTC)

**Methods of payment:** Cash toll payments can be paid at the toll station on the bridge in RMB, and non-cash toll payments are also settled in RMB. Users who have no RMB may pay the toll at the manual toll collection lane by a bank card (including UnionPay, MasterCard, and Visa cards) or other non-cash payment means such as the Mainland version of Alipay / Wechat Pay.
Please choose the appropriate lane in advance according to payment methods and other information as follows.

Tip:
Lanes available at the toll station are subject to traffic flow, management and other situations. Please follow the traffic signals above.
4.4 Traffic Rescue Fees

4.4.1 Traffic rescue fees for the Main Bridge

Traffic rescue comprises vehicle and other obstacle removal work. In the event of a major emergency, the joint response units will participate to assist the public security and traffic police in controlling traffic, and the work of the fire services and rescue (initial control) tasks. In accordance with the "Circular on Guangdong Provincial Development and Reform Committee Concerning Issues Related to the Adjustment of Highway Rescue Service Fee Rates" (Yue-Fa-Gai-Jia-Ge Letter [2016] No. 6422), the fee rate for rescue services required by vehicles on the bridge are as listed in the Attached Tables 1-4.

Methods of payment: Users can pay fees using a POS device, the Mainland Alipay / Wechat Pay, or cash (in RMB).

4.4.2 Hong Kong Link Road traffic rescue fees

When a vehicle breaks down or is involved in an accident on the Hong Kong Link Road, and if the vehicle's location poses imminent danger to drivers involved in the incident or other road users, Hong Kong police will arrange a contractor's tow truck to move the vehicle to a nearby safe location. The driver is then required to arrange a private tow truck to tow the vehicle away. The towing service provided by the contractor of the Hong Kong police is generally free of charge.

The driver is required to arrange private towing after his / her vehicle has been moved to a nearby safe location. Tow truck companies set their towing rates according to the vehicle type, vehicle condition, and towing distance. The driver may choose a tow truck company on his / her own after inquiring about the towing rates. As a reference, subject to the vehicle's location, rates range roughly from HK$1,000 to HK$1,500 (in the case of an ordinary five-seat sedan).

4.4.3 Zhuhai Link Road traffic rescue fees

See the traffic rescue fees for the Main Bridge referred to in section 4.4.1 rescue fees.

4.4.4 Macao Link Road traffic rescue fees

When a vehicle breaks down or is involved in a traffic accident on the Macao Link Road and if its position poses any danger to the driver or the vehicle, the vehicle will be moved to a safe location or to any designated safe place, but afterwards the driver must contact a towing company to arrange the vehicle's towing. The towing company will determine the towing cost according to the vehicle type, vehicle condition, and towing distance. The driver is advised to consult the relevant fees first. Depending on the location of the vehicle, the towing cost is roughly estimated to be MOP 700 to MOP 1,000 for any light vehicle (with a total designed weight between 350kg and 3,500kg and carrying no more than nine passengers, including the driver) under normal weather conditions (the above price is for reference only; please refer to the towing company for the specific fee standards).
4.5 Highway Property Claim Fees

4.5.1 Highway property claim regulations for the Main Bridge

To ensure safety and the smooth flow of traffic with the bridge, the HZMB Authority shall charge drivers or passengers who have occupied, damaged, or destroyed the bridge or facilities associated with the bridge a certain amount of fee as compensation and a fine.

Methods of payment: Compensation can be made by a POS device, the Mainland version of Alipay / Wechat Pay, or cash (in RMB).

TIPS

4.5.2 Hong Kong Link Road highway property claim regulations

The Hong Kong Highways Department will claim compensation from drivers or passengers causing damage to highway property on the basis of actual costs of the highway maintenance work and the incurred departmental expenses.

4.5.3 Zhuhai Link Road highway property claim regulations

Compensation shall be claimed in accordance with the standards jointly formulated by the Guangdong Provincial Department of Transportation, the Department of Finance, and the Price-Control Administration, as contained in documents titled "Circular Concerning Reformulation of the 'Compensation Claim Standards for Highway Property Damage'" (Yue-Jiao-Road [1998] no. 38) and "Circular Concerning Highway Property Compensation Item Standards" (Yue-Jiao-Road [1999] Nov. 263). When the items are not specifically listed in these documents, compensation shall be claimed on the basis of similar items, and when there are no items for reference, compensation shall be calculated in accordance with the actual damage.

4.5.4 Schedule for damage claims for Macao Link Road Property

<table>
<thead>
<tr>
<th>No.</th>
<th>Equipment category</th>
<th>Compensation for damages</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Signage (0.6m round)</td>
<td>MOP 680.00/each</td>
</tr>
<tr>
<td>2</td>
<td>Signage (0.6m square)</td>
<td>MOP 650.00/each</td>
</tr>
<tr>
<td>3</td>
<td>Signage (0.6m triangle)</td>
<td>MOP 670.00/each</td>
</tr>
<tr>
<td>4</td>
<td>Sign post (1.50m)</td>
<td>MOP 500.00/post</td>
</tr>
<tr>
<td>5</td>
<td>Sign post (3.00m)</td>
<td>MOP 750.00/post</td>
</tr>
<tr>
<td>6</td>
<td>Sign post (4.00m)</td>
<td>MOP 900.00/post</td>
</tr>
<tr>
<td>7</td>
<td>Traffic safety Convex Mirror Wide-angle lens (100cm)</td>
<td>MOP 700.00/post</td>
</tr>
<tr>
<td>8</td>
<td>Deceleration installation (hot melt speed bump)</td>
<td>MOP 437.00/m</td>
</tr>
<tr>
<td>9</td>
<td>Deceleration installation (ridge-end section 350mm)</td>
<td>MOP 460.00/each</td>
</tr>
<tr>
<td>10</td>
<td>Deceleration installation (ridge-end 350mm)</td>
<td>MOP 288.00/each</td>
</tr>
<tr>
<td>11</td>
<td>Deceleration installation (ridge-end section 900mm)</td>
<td>MOP 1,035.00/each</td>
</tr>
<tr>
<td>12</td>
<td>Deceleration installation (ridge-end 900mm)</td>
<td>MOP 518.00/each</td>
</tr>
<tr>
<td>13</td>
<td>Elastic rod (with base)</td>
<td>MOP 64.50/each</td>
</tr>
<tr>
<td>14</td>
<td>Water-filled barrier</td>
<td>MOP 870.00/each</td>
</tr>
<tr>
<td>15</td>
<td>Others (Smart Transportation Equipment)</td>
<td>Subject to maintenance and repair price as quoted by the contractor</td>
</tr>
</tbody>
</table>

Note: The above prices are for reference only, and the actual cost of compensation will be based on the annual list of prices provided by the suppliers.
## Catalogue of Fresh Agricultural Products (In May 2020)

<table>
<thead>
<tr>
<th>Category</th>
<th>Common Varieties</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fresh Vegetables</strong></td>
<td></td>
</tr>
<tr>
<td>Cabbage vegetable</td>
<td>Chinese cabbage, ordinary chinese cabbage (Rape, brassica chinensis);</td>
</tr>
<tr>
<td>Kale vegetables</td>
<td>Cauliflower, kale, broccoli, brussels sprouts, flowering cabbage;</td>
</tr>
<tr>
<td>Root vegetables</td>
<td>Radish, carrot, turnip;</td>
</tr>
<tr>
<td>Green leaf vegetables</td>
<td>Celery, spinach, lettuce, cabbage, corsage, garland chrysanthemum, fennel, amaranth, agaric;</td>
</tr>
<tr>
<td>The onion and garlic vegetables</td>
<td>Onion, green chinese onion, chives, garlic sprout, young garlic shoot, leeks, garlic;</td>
</tr>
<tr>
<td>Solanaceous vegetables</td>
<td>Eggplant, green pepper, chili, tomato (tomatoes, cherry tomatoes);</td>
</tr>
<tr>
<td>Legume vegetables</td>
<td>Lentils, Kidney beans, cowpeas, peas, green beans, edamame, Broad beans, bean sprouts, pea seedlings, winged bean;</td>
</tr>
<tr>
<td>Melons vegetables</td>
<td>Cucumber, towel gourd, winter gourd, zucchini, bitter gourd, pumpkin, chayote, snake gourd, Panhu melon;</td>
</tr>
<tr>
<td>Potato and tania vegetables</td>
<td>Potato, sweet potato (Chinese yam, taro), fresh corn, fresh peanut, Fresh ginger;</td>
</tr>
<tr>
<td>Aquatic vegetables</td>
<td>Lotus root, Water chestnut, Water celery, Water bamboo;</td>
</tr>
<tr>
<td>Fresh edible fungi</td>
<td>Oyster mushroom, the mushroom, needle mushroom, pholiota nameko, mushroom, wood ear (excluding dried wood ear);</td>
</tr>
<tr>
<td>Perennials and miscellaneous</td>
<td>The bamboo shoots, asparagus, day-lily buds, cedar;</td>
</tr>
<tr>
<td>vegetables</td>
<td></td>
</tr>
<tr>
<td><strong>Fresh fruit</strong></td>
<td></td>
</tr>
<tr>
<td>Kernel fruit</td>
<td>Apple, pear, begonia, hawthorn;</td>
</tr>
<tr>
<td>Stone fruits</td>
<td>Peach, plum, apricot, arbutus, cherry;</td>
</tr>
<tr>
<td>Berries fruits</td>
<td>Grapes, raisins, strawberries, kiwi, pomegranates, mulberries, figs;</td>
</tr>
<tr>
<td>Citrus fruits</td>
<td>Oranges, tangerine, mandarin orange, pomelos, lemons;</td>
</tr>
<tr>
<td>Tropical and subtropical fruits</td>
<td>Banana, pineapple, longan, litchi, olive, loquat, coconut, mango, star fruit, papaya, pitaya, guava, lotus mist;</td>
</tr>
<tr>
<td>Persimmon and jujube</td>
<td>Persimmon, jujube;</td>
</tr>
<tr>
<td>Melon fruit</td>
<td>Watermelon, melon, cantaloupe, cantaloupe, honeydew melon;</td>
</tr>
<tr>
<td>Fresh aquatic products</td>
<td>Fish, shrimp, shellfish, crabs, edible frogs;</td>
</tr>
<tr>
<td>(only living and fresh)</td>
<td>Other aquatic products</td>
</tr>
<tr>
<td>Living livestock and poultry</td>
<td>Kelp, seaweed, jellyfish, sea cucumber;</td>
</tr>
<tr>
<td>Pig</td>
<td>Piglets, swine;</td>
</tr>
<tr>
<td>Other</td>
<td>Bees (migratory beekeeping);</td>
</tr>
<tr>
<td>Fresh meat, eggs, milk</td>
<td>Fresh eggs, duck eggs, goose eggs, quail eggs, Fresh livestock and poultry meat, Fresh milk, frozen pork;</td>
</tr>
<tr>
<td>Note</td>
<td>Frozen, rotten, metamorphosis and deep processing products do not belong to the category of fresh agricultural products.</td>
</tr>
</tbody>
</table>
## Towing Service Fees for Highway Accidents and Breakdowns in Guangdong Province

<table>
<thead>
<tr>
<th>Vehicle type</th>
<th>Vehicle type</th>
<th>Base rate (RMB/vehicle/time)</th>
<th>Surcharge standards (RMB/vehicle/km)</th>
<th>Fee cap for towing a broken down vehicle</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type 1</td>
<td>Passenger vehicles with ≤7 seats, trucks weighing ≤2 tons</td>
<td>420</td>
<td>10</td>
<td>670</td>
<td>1. If, at the owner's (or driver's) request, the towing team arrives at the scene, but the service is then cancelled for reasons solely attributable to the owner (or driver); or the owner (or driver) conceals the actual loaded tonnage, and another tow truck must come instead, an additional 50% of the standard towing fee shall be charged as an empty tow truck trip fee.</td>
</tr>
<tr>
<td>Type 2</td>
<td>Passenger vehicles with 8-19 seats, trucks weighing 2-5 tons</td>
<td>500</td>
<td>13</td>
<td>825</td>
<td>2. Vehicles that can be driven normally shall not be towed, and no charge will be levied. If a tow truck tows two or more disabled vehicles during a single rescue service, the towing fee for each of the vehicles shall be a charge of 80% of the standard rate.</td>
</tr>
<tr>
<td>Type 3</td>
<td>Passenger vehicles with 20-39 seats, trucks weighing 5-10 tons</td>
<td>600</td>
<td>16</td>
<td>1000</td>
<td>3. Classifications of towed trucks are based on the rated load weight (in kg) listed on the vehicle licence; classifications of passenger vehicles are based on the number of seats listed on the vehicle licence, where each berth on a sleeper bus is counted as 1.5 seats.</td>
</tr>
<tr>
<td>Type 4</td>
<td>Passenger vehicles with ≥40 seats, trucks weighing 10-15 tons, container trucks of 20ft</td>
<td>700</td>
<td>19</td>
<td>1175</td>
<td>4. With regard to towing fees, if conjoined vehicles can be towed away as one unit, the fee shall be assessed as one vehicle classification higher than the classification of the main vehicle; if such vehicles can only be towed away separately, the fee shall be assessed separately for each vehicle. The fee rate for special vehicles with no designated load tonnage shall be assessed according to the rate for a corresponding vehicle type with a tonnage the same as the actual tonnage.</td>
</tr>
<tr>
<td>Type 5</td>
<td>Trucks weighing 15-35 tons, container trucks of 40ft</td>
<td>800</td>
<td>22</td>
<td>1350</td>
<td>5. Tolls for tow trucks shall be borne by the rescue team; tolls for out of order vehicles shall be borne by the owner (or driver).</td>
</tr>
<tr>
<td></td>
<td>Trucks weighing ≥35 tons</td>
<td>900</td>
<td>25</td>
<td>1525</td>
<td>6. If a vehicle that has broken down or was involved in an accident is carrying flammable, explosive or hazardous articles in accordance with the regulations of the public security agency, an additional 20% shall be added to the towing fee.</td>
</tr>
</tbody>
</table>
### Hoisting Service Fees for Highway Accidents and Breakdowns in Guangdong Province

<table>
<thead>
<tr>
<th>Vehicle type</th>
<th>Vehicle type</th>
<th>Rate (RMB/vehicle/time)</th>
<th>Note</th>
</tr>
</thead>
</table>
| Type 1       | Passenger vehicles with ≤7 seats, trucks weighing ≤2 tons                    | 900                     | 1. The hoisting service includes two steps, namely, hoisting the vehicle onto the tow truck at the site of the accident or breakdown, and carrying the vehicle to an unloading area; if only one of these two steps is completed, 70% of the standard rate shall be charged.  
2. If the rescue vehicle integrates towing and hoisting functions, no towing fee shall be charged if the towing service is not provided, and this applies to hoisting too. When both hoisting and towing are performed, the standard rate shall be charged in the case of a tow truck, and 70% of the standard rate charged in the case of a hoist truck.  
3. If, during a single vehicle rescue service, one hoisting truck hoists two or more broken down vehicles, 80% of the standard rate shall be charged in the case of each hoisted vehicle. When a vehicle to be hoisted exceeds the capabilities of a single hoist truck, if the public security traffic police confirms that two hoist trucks will be needed to perform rescue work, the total hoist truck charge must not exceed 180% of the standard fee for hoisting the vehicle.  
4. If a vehicle owner intentionally conceals the actual load-tonnage, and causes another dispatch of hoist trucks, the owner shall be charged an additional 30% of the standard hoisting rate as an empty hoist truck trip fee.  
5. Classification of the hoisted trucks is based on the rated load weight (in kg) listed on the vehicle licence; classification of the passenger vehicles is based on the number of seats listed on the vehicle licence, where each berth on a sleeper bus is counted as 1.5 seats.  
6. For hoisting a conjoined vehicle, the fee shall be assessed as one vehicle classification higher than the classification of the main vehicle. The fee rate for special vehicles with no designated load tonnage shall be assessed according to the rate for a corresponding vehicle type with a tonnage the same as the actual tonnage.  
7. Tolls for hoist trucks shall be paid by the rescue team.  
8. If a vehicle that has broken down or been involved in an accident is carrying flammable, explosive, or hazardous articles in accordance with the regulations of the public security agency, an additional 20% shall be added to the hoisting fee. |
| Type 2       | Passenger vehicles with 8-19 seats, trucks weighing 2-5 tons                 | 1400                    |                                                                                                                                                                                                     |
| Type 3       | Passenger vehicles with 20-39 seats, trucks weighing 5-10 tons              | 1800                    |                                                                                                                                                                                                     |
| Type 4       | Passenger vehicles with ≥40 seats, trucks weighing 10-15 tons, container trucks of 20ft | 2500                    |                                                                                                                                                                                                     |
| Type 5       | Trucks weighing 15-35 tons, container trucks of 40ft                       | 3000                    |                                                                                                                                                                                                     |
|              | Trucks weighing ≥35 tons                                                    | 4000                    |                                                                                                                                                                                                     |
### Attached Table 4:

#### Other Service Fees for Highway Accidents and Breakdowns in Guangdong Province

<table>
<thead>
<tr>
<th>Fee Items</th>
<th>Rate</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Passenger transfer</strong></td>
<td></td>
<td>1. If, in the event of a traffic accident, or laws and regulations have been violated, the government and the responsible agency at the county level or above believe that an emergency transfer of personnel and cargo is necessary, this transfer shall be performed in accordance with relevant regulations in the original Guangdong price-setting document No.22 (2013) by the Provincial Commodity Price Bureau and Provincial Transportation Department. Other passenger transfers shall be charged as listed here, while cargo transfer fees shall be negotiated and confirmed in a written agreement by the two parties.</td>
</tr>
<tr>
<td>≤10 km</td>
<td>RMB 30/person/time</td>
<td>2. Passenger transfer mileage shall be calculated on the basis of the distance between the starting point and destination.</td>
</tr>
<tr>
<td>&gt; 10 km</td>
<td>RMB 50/person/time</td>
<td>3. For transfer of corpses, please refer to the original the original Guangdong price-setting document No.661 (2006) by the Provincial Commodity Price Bureau and Provincial Finance Department.</td>
</tr>
<tr>
<td><strong>Loading / unloading</strong></td>
<td>RMB 70/ton</td>
<td></td>
</tr>
<tr>
<td><strong>Vehicle emergency repair service</strong></td>
<td></td>
<td>1. Emergency repair service shall not be compulsory for vehicles that can be towed.</td>
</tr>
<tr>
<td><strong>Tyre replacement</strong></td>
<td></td>
<td>2. When several tyres must be replaced, the fee shall be RMB 50/tyre starting from the second tyre.</td>
</tr>
<tr>
<td>Type 1 vehicles</td>
<td>RMB 150/tyre</td>
<td>3. If the brake system or transmission system is locked on the malfunctioning vehicle or the vehicle that was involved in an accident, making it impossible for the vehicle to be towed, and the service provider is required to assist with its unlocking, an unlocking fee shall be charged for each axle (including transmission axles and half axles).</td>
</tr>
<tr>
<td>Type 2 vehicles</td>
<td>RMB 170/tyre</td>
<td>4. The rate for other emergency repair service items shall not exceed the maintenance service fee standards of local 4S shops by more than 100%, and shall be negotiated by the two parties and confirmed in a written agreement.</td>
</tr>
<tr>
<td>Type 3 vehicles</td>
<td>RMB 190/tyre</td>
<td></td>
</tr>
<tr>
<td>Type 4 vehicles</td>
<td>RMB 210/tyre</td>
<td></td>
</tr>
<tr>
<td>Type 5 vehicles</td>
<td>RMB 230/tyre</td>
<td></td>
</tr>
<tr>
<td>Wheel removal / installation</td>
<td>RMB 200/wheel</td>
<td></td>
</tr>
<tr>
<td>Cutting of the auto body</td>
<td>RMB 400/vehicle/time</td>
<td></td>
</tr>
<tr>
<td>Unlocking fee</td>
<td>RMB 100/axle</td>
<td></td>
</tr>
<tr>
<td><strong>Road cleaning</strong></td>
<td></td>
<td>1. If a vehicle involved in an accident leaves parts, debris, or dirt scattered on the road surface, the owner or driver must pay a road-surface cleaning fee. A road-surface cleaning fee is not charged if road-surface cleaning services are not actually performed.</td>
</tr>
<tr>
<td>Average</td>
<td>RMB 100/vehicle/time</td>
<td></td>
</tr>
<tr>
<td>Severe</td>
<td>RMB 200/vehicle/time</td>
<td></td>
</tr>
<tr>
<td>Extremely severe</td>
<td>RMB 400/vehicle/time</td>
<td></td>
</tr>
</tbody>
</table>
The HZMB falls within the jurisdictions of Guangdong Province, Hong Kong and Macao. In accordance with the territoriality principle, the relevant authorities in the three regions are responsible for emergency rescue matters within their own jurisdictions respectively. The cooperation between the three regions involves the use of effective liaison mechanisms to exchange information and take instant and effective measures to handle possible situations concerning the bridge, so as to jointly uphold law and order and maintain traffic safety.

5.1 Guide to Emergency Rescue

5.1.1 Guide to Emergency Rescue for the Main Bridge

Fixed-location facilities

1. Port station
2. White Dolphin Island station
3. Blue Dolphin Island temporary standby-point

Rescue facilities

(1) Bridge emergency telephone facilities, escape route directions, fire control facilities

① Emergency telephone facilities

Emergency telephone posts have been installed along the outer guardrails of the carriageways in each direction on the bridge sections. If an emergency occurs, drivers and passengers can press the push-to-talk button to directly communicate with the supervision and control centre.

② Fire control facilities

There are altogether 46 fire hydrants along the bridge sections, with 23 in the direction toward Hong Kong and 23 toward Zuhai-Macao. If a fire occurs, drivers and passengers may use the fire hydrants.
(2) Undersea tunnel emergency telephone facilities, escape passage directions, fire control facilities

① Emergency telephone facilities

Boxes containing emergency telephones and fire extinguishers are embedded in the wall on the right side of the undersea tunnel (in the direction of traffic). Drivers and passengers can open the boxes and press the push-to-talk button to communicate directly with the supervision and control centre. In addition, emergency telephone extensions are located inside the tunnel's central services gallery escape passage, on the left side in the direction toward Zhuhai-Macao.

Emergency telephone box inside tunnel carriageway
Emergency telephone extension inside the services gallery escape passage

② Emergency escape instructions

At every 135 metres, an emergency escape fire door is set to lead towards the safety evacuation passages in the services gallery in the tunnel. Information signs can be seen above these doors, and drivers and passengers can safely evacuate by following the signs in case of an emergency.

Emergency evacuation guide signs on the wall
Emergency escape and evacuation passage of the services gallery, showing fire doors on the right and left sides

③ Fire control facilities

On the left side of the tunnel in the direction of traffic, fire extinguishers are located inside the fire control equipment boxes. On the right side of the tunnel, fire extinguishers are located inside the fire extinguishing boxes. If a fire occurs, drivers and passengers can use the fire extinguishers.

Fire extinguishers in the tunnel
5.1.2 Guide to Emergency Rescue for the Hong Kong Link Road

Scenic Hill Tunnel emergency telephone facilities, fire control facilities, and guide to emergency escape

① Fire control facilities in boxes are installed in the tunnel walls

1.1 Fire extinguishers

Fire extinguishers that can be used by drivers and passengers are located in boxes embedded in the walls of the carriageways of Scenic Hill Tunnel for use in the event of an emergency.
1.2 Fire hose reels

Fire hose reels are located in boxes embedded and attached to the left-side walls of the passageway of Scenic Hill Tunnel for use by drivers and passengers in the event of an emergency.

1.3 Emergency telephones

Emergency telephones are only located in the boxes embedded and attached to walls on both sides of the Scenic Hill Tunnel. In the event of an emergency, drivers and passengers may open the box, take out the phone and directly contact the tunnel control centre.

② Guide to Emergency Escape

Emergency exit doors and pedestrian passageways are located every 100 metres within the Scenic Hill Tunnel.

Evacuation directional signs are located next to emergency exit doors on the left side of the carriageways. In emergency situations, drivers and passengers can get to emergency exit doors by following the evacuation signs and then enter the opposite carriageway through the pedestrian evacuation passageways.
5.1.3 Guide to Emergency Rescue for the Zhuhai Link Road

The Zhuhai Link Road has two tunnels. Because these two tunnels have different layouts, their emergency telephones, fire control facilities, and emergency escape methods are also different.

(1) Jialinshan Tunnel emergency telephone facilities, fire control facilities, and emergency escape instructions

① Emergency telephone facilities

Emergency telephones are installed at the entrance and in the interior of the Jialinshan Tunnel. In the event of an emergency, motorists can enter an emergency telephone booth marked by signage, and press the green push-to-talk button to communicate directly with the supervision and control centre.

② Fire control facilities

Fire control equipment boxes are located along the maintenance pathways on the right side of the carriageways. If a fire occurs, motorists can use powder fire extinguishers, push-type portable fire extinguishers, foam fire extinguishing equipment, or the fire hydrants.
3 Emergency escape instructions

Evacuation signs are located every 50 metres along the length of the Jialinshan Tunnel. There are also signs at 250 metres intervals where emergency evacuation pedestrian and vehicle passageways are located. In emergency situations, motorists are to follow evacuation signs that will direct pedestrians or vehicles to the other side (traffic direction) of the tunnel. Tunnel egress would then occur out the other side of the tunnel following that direction of traffic.

(2) Gongbei Tunnel emergency telephone facilities, fire control facilities, and emergency escape instructions

1 Emergency telephone facilities

Emergency telephones are located at the entrance and throughout the interior of the Gongbei Tunnel, as well as at the intersection of vehicle passages. In the event of an emergency, motorists can open the door of an emergency telephone and press the push-to-talk button to communicate directly with the supervision and control centre.
② Fire control facilities

Fire control equipment boxes are located on both sides of the carriageways in the Gongbei Tunnel. If a fire occurs, motorists can use fire extinguishers, foam fire extinguishing equipment, or fire hydrants.

③ Emergency escape instructions

Escape passages are located on the left side of the road at the entrance and exit of the Gongbei Tunnel, and an escape door is located every 150 metres inside the tunnel. Clear markings are placed on the left wall of the tunnel and next to the fireproof doors. In case of an emergency passengers can follow the indicators and locate an exit to the escape passageway, where they will be guided along an escape route by green moving lights that lead to escape stairs, and then to a safe level of the tunnel. From there, passengers can use the tunnel's cable trench cover walkway to the tunnel entrance.
5.2 Guide to Handling of Vehicle Breakdown

1. Move the vehicle to a safe location and turn on the hazard lights. If this occurs during the evening, turn on the vehicle’s front and rear lights.

2. Evacuate all passengers to a safe location and place a triangle warning sign 150 metres behind the broken down vehicle.

3. Dial the emergency rescue telephone number and provide information about the vehicle, the situation of the breakdown, the vehicle’s current location, and whether or not emergency rescue services will be required.
   1. Dial the emergency telephone number for your current location.
   2. Directly dial the emergency telephone number on the bridge or in the tunnel.

4. Confirm the information about the situation with the emergency response personnel and cooperate with all on-site disposal tasks. Tow away the broken down vehicle, and transfer the driver and passengers.

Note: Please dial the emergency telephone number according to your location.
(1) The Main Bridge: +86-756-2191999;
(2) The Hong Kong / Macao Link Road: 999;
(3) The Zhuhai Link Road: +86-756-8821100.

5.3 Guide to Handling of Vehicle Accident

If an accident occurs, stop the vehicle(s) immediately and protect the scene.

Bodily injury or death involved, damage caused to the road, or vehicles cannot be driven away.

Turn on your hazard lights, place a triangle warning sign 150 metres behind the malfunctioning vehicle, and transfer all passengers to a safe location to wait for rescue.

Call the police immediately and report any injuries or deaths, the location, and information about the vehicle.
1. Dial the emergency telephone number suitable for your location.
2. Dial the emergency telephone numbers on the bridge or in the tunnel.

Drivers should cooperate proactively with emergency response personnel to handle the traffic accident.

Only minor damages are caused, and the vehicles can be driven away.

Turn on your hazard lights, place a triangle warning sign 150 metres behind the malfunctioning vehicle, and transfer all passengers to a safe location.

Make sure that the scene is safe and that both parties have no objections regarding the responsibility of the accident. Use a camera to film, photograph, and mark the location of the accident, or use other means to fix the on-site evidence.

Move the vehicle to a relatively safe location, dial the emergency telephone number, and wait for help.
1. Dial the emergency telephone number specific to your location.
2. Dial the emergency telephone numbers on the bridge or in the tunnel.

Drivers should cooperate with emergency response personnel on site in handling the accident.

Note:
(1) On the Main Bridge section: Dial 110 or call the service hotline at +86-756-2191999.
(2) On the Hong Kong / Macao Link Road: Dial 999 directly.
(3) On the Zhuhai Link Road: Dial 110 or call the service hotline number 0756-8821100.
* If a traffic accident occurs, all parties concerned should mind the safety of their own and passing vehicles, and take measures to avoid causing any bigger accident, property damage, or casualties.
5.4 Guide to Cross-border Insurance Claims

(1) Insurance claims for Guangdong / Hong Kong and Guangdong / Macao dual-plate vehicles will be processed in accordance with the current motor vehicle insurance and claim system.

(2) Car owners of vehicles travelling between Hong Kong and Guangdong via the HZMB are required to procure statutory motor insurance policies in Hong Kong and the Mainland. Car owners of vehicles travelling between Hong Kong and Macao via the HZMB are required to procure statutory motor insurance policies in Hong Kong, Macao, and the Mainland. Car owners who travel on the HZMB should procure statutory motor insurance policies covering either two or three jurisdictions (as appropriate) in advance having regard to their intended destination(s). In case of an accident, the insurance claim concerned will be processed in accordance with the legal and regulatory requirements of the jurisdiction where the accident occurs.

(3) Insurance products and convenience for procuring insurance: Hong Kong and Macao vehicles travelling on the HZMB without entering Zhuhai should have procured Compulsory Traffic Accident Liability Insurance for Motor Vehicles of the Mainland for the period during which they will be travelling on the HZMB. In addition, the applicants should truthfully complete the insurance policy information when submitting the relevant cross-border travel applications.

(4) Handling Claims: If vehicles involved in an accident occurs on the HZMB (primarily refers to vehicles from Hong Kong or Macao without entering Zhuhai), the vehicle owners concerned should, under safe conditions, take photos of the accident scene as claims evidence and contact the insurance company of the jurisdiction in which the accident occurs as soon as possible. Accidents that involve bodily injury or death should be reported to the police immediately. In the event of an accident without causing any bodily injury and the vehicles can be driven away from the accident scene, those vehicle owners concerned should immediately leave the accident scene after taking photographs and proceed to claim reporting procedures afterwards, in accordance with relevant guidelines.

5.5 24-hour Police Hotlines for the Three Jurisdictions

To crack down on illegal activities on the bridge, in addition to undertaking security management over their respective areas, police departments in the three jurisdictions have established partnerships and put in place emergency response plans in accordance with the existing consensus and cooperative mechanisms for anti-terrorism and public security.

Also, call centres and 24-hour hotlines have been set up in the three places to share real-time information under the mechanism. If a report regarding the bridge is received, the police department responsible for that particular section of the bridge will receive a notification for action under the territoriality principle. If the location of the incident is outside the jurisdiction of the side receiving the report, the call centre of the side corresponding to the incident location will be notified immediately.
5.6 Mechanism for Issuing Early Warning Information

The Bridge Emergency Response and Rescue Centre and the HZMB Authority will implement appropriate early warning measures depending on the early warning level and potential scope of impact.

**Information release modes:** Toll booth entrances, modifiable information display boards, bridge broadcasts, official WeChat accounts, and websites for the HZMB.
### 6.1 Consultation and Complaint Hotlines

<table>
<thead>
<tr>
<th>Guangdong</th>
<th>Hong Kong</th>
<th>Macao</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Bridge: (+86) 0756 - 2191 999</td>
<td>(+852) 1823</td>
<td>Traffic Affairs: (+853) 8866 6363</td>
</tr>
<tr>
<td>Zhuhai Link Road: (+86) 0756 - 882 1100</td>
<td></td>
<td>Fire Department for help: 119; 120; (+853) 2857 2222</td>
</tr>
<tr>
<td>Zhuhai Highway Port: (+86) 0756 - 333 0505 (+86) 0756 - 333 1226</td>
<td></td>
<td>Police Station for report: (+853) 999</td>
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</tbody>
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### 6.2 Other Channels for Information Inquiry

- Official website for the HZMB Authority: http://www.hzmb.org
- Official website for Public Safety Bureau Department of Traffic Management, Guangdong Province: http://jj.gdga.gov.cn
- Official website of the Hong Kong Government: https://www.gov.hk
- Dedicated webpage for the Hong Kong section of the HZMB: http://www.hzmb.gov.hk/tc/index.html
- Official website for Macao Transport Bureau: http://www.dsat.gov.mo

### 6.3 Integrated Development

**Blue Dolphin Island:** Sections have been reserved for public sightseeing, recreation, and leisure. As government policies in the three jurisdictions continue to open up, the reserved sections will begin to provide tourism and market-opening functions. Specific plans are being studied.

**Zhuhai Port:** Phase 1 of the commercial development (tentative plan) will mainly provide currency exchanges, convenience stores, travel information, gift purchasing, brand experience stores, casual dining, and vending machines. Phase 2 of the commercial development (tentative plan) will mainly offer retail, entertainment, specialty and casual dining, ancillary services, cross-border business displays, and cross-border shopping.
Hong Kong-Zhuhai-Macao Bridge
Users' Guide to the Hong Kong-Zhuhai-Macao Bridge